

Terms of sale

Computer programming firm Smart Shopping DOO Belgrade (hereinafter: Smart Shopping) enables and organizes the promotional sale of products and services as an intermediary on behalf and for the account of the Partner (another legal entity) through the smartphone application “MySmartPiggyBank” and the website www.smartshopping.network, in a way that the Partner creates a promotional offer and delivers its products and services, while Smart Shopping promotes, sells and administers the above promotional offers and deliveries.

As the owner of the product and service, the partner undertakes to deliver the contracted promotional product or service in the best possible way, respecting all standards of quality and conscientious businessmen. Smart Shopping is committed to organizing and conducting promotional sales to the highest standards of business.

By creating promotional offers for products or services, Partners generate unique digital certificates of ownership - SmartCode™. Each unique digital certificate of SmartCode™, after the sale by registered users, gets its unique owner registered in the database of digital certificates - SmartCode™.

Unique Digital Certificates - SmartCode™ also serves as proof of purchase of a particular product or service and entitles you to a specific Partner product or service. They are portable and bearer-based so that they are not issued in the name of the buyer or in a name specified by the buyer.

Unique Digital Certificates - SmartCode™ must include:

- information about the Publisher-Partner,
- tag-number,
- the type and model of the product or service describing the same,
- shelf life and validity,
- owner of SmartCode™,
- Full price, reduced price and savings,
- QR code
- other information as needed.

All unique digital certificates - SmartCode™ are subject to the terms and conditions of business of Smart Shopping, as well as the rules of business of the Partners who generate them.

The purchase of any product and service that is in the promotional offer requires the first opening of a user account. registration of an individual. The opening of an individual user account is exclusively enabled through the smartphone application “MySmartPiggyBank”, which uses the mobile phone number to verify the registered user. This is essential for registered users to have

easy access to digital certificates - SmartCode™ at any time, anywhere, through their own smartphone.

Specific terms and conditions for using a unique digital certificate - SmartCode™ with the seller as a Partner:

1. Unique Digital Certificates - SmartCode™ only applies to a product or service sold by a Partner, it cannot be for postage or handling charges.
2. Crediting the purchase of a unique digital certificate - SmartCode™ is the sole responsibility of the Partner.
3. Unique Digital Certificate - SmartCode™ cannot be combined with other third party gift vouchers, vouchers, vouchers or vouchers
4. Any use of a unique digital certificate - SmartCode™ that does not comply with the terms and conditions of use will result in its termination and the suspension of the abuser's user account.
5. Unique digital certificate utilization (expiration date) - SmartCode™ is clearly indicated on the digital certificate and cannot be extended.
6. Replacement or claim of the purchased digital certificate - SmartCode™ can be made directly in the smartphone application "MySmartPiggyBank", if the same has not expired.
7. Replacement or reclamation of a purchased digital certificate - SmartCode™ is made by a registered user of the application only if it is the first owner of a specific unique digital certificate - SmartCode™, automatically by increasing the balance of the user's internal account by the value of the digital certificate for which the refund is made.
8. The seller keeps a record of received complaints and is obliged to keep it for two years from the date of filing a complaint of the User.
9. Returns of products purchased and downloaded through the smartphone application "MySmartPiggyBank" shall be made pursuant to Article 56 of the Consumer Protection Act (Official Gazette RS 62/2014) exclusively to the seller of the same.
10. Complaints regarding physical defects in the downloaded product, with a fiscal account, can only be made to the seller.
11. Smart Shopping does not own or own any products or services that it promotes through its mediums as an intermediary, and therefore cannot be held responsible for any potential legal or material defects in the products or services, or for any other problems and defects that may arise when using the product or service provided through it.
12. Responsibility for any delivery defects or defects in the products and services provided by the Partner is the sole responsibility of that Partner.

Specific terms and conditions of use of the unique digital certificates - SmartCode™ for Consumption of Food and Beverages in the Restaurant as a Partner:

1. Unique Digital Certificate - SmartCode™ is valid for food and drink at a restaurant (retailer) unless otherwise stated by Partner.
2. The restaurant is defined as a point of sale of a Partner offering food and drink for sale as a regular business activity, and delivering that food and beverage to customers / consumers who hold these unique digital certificates - SmartCode™.

By purchasing a unique digital certificate - SmartCode™ for a specific promotional offer of products and / or services, registered users agree that their online payment is by card for the purpose of purchasing the final physical product or service for which delivery is guaranteed by the Partner Seller.

By registering and opening an individual user account on the smartphone application “MySmartPiggyBank”, it is considered that the user of the above “Terms of sale” has been read, understood and accepted in full.